



Chris Hughes Multi Activity Services

CUSTOMER FEEDBACK FORM



Your feedback is vitally important to us. It helps us to ensure we are providing exactly what our customers really want. To help us in the task, it would be appreciated if you would take a few minutes to complete the form below.

Name / Group **Date of Activity**.....

Activity / Course	Poor	Average	Good	Excellent
Service	Poor	Average	Good	Excellent
Website				
Pre Course Administration (If you made the booking)				
Instruction				
Equipment (if supplied)				
Value for Money				

About Your Experience With Us

Do you feel you were greeted appropriately?	
Was the equipment (if appropriate) correctly sized and explained to you ?	
Do you feel the instructor explained the activity enough or in an appropriate manner?	
Did you enjoy the venue(s) used?	
Was the pace of the course right for you?	
Were the timings for the day what you expected?	
How could we have improved our course?	

How did you hear about us?

Would you book with us again? Yes / No (delete as applicable)

If you would like to go on our mailing list for newsletters and special offers then please complete your email address below. Please tick here if you do not wish your comments to be used in our publicity

Email Address.....

Thank you for taking the time to complete this form. We hope you had an enjoyable time with us and we look forward to seeing you again soon.